

FAQ - Court Fees

Springfield Racquet & Fitness Center

Prime Time Court Fees Begin
September 1, 2011

\$8 per hour per court
\$4 per person for Singles at 1 Hour
\$3 per person for Doubles at 1 1/2 Hours



What are the Prime Time Hours subject to court fees? Prime Time Hours are Weekdays from 8:30am—11:30am and 5pm—8pm, and Weekends and Holidays 8:30am—11:30am.

Will Court Fees Apply in Addition to fees for Drills, Lessons, Classes, USTA Fees or Guest Fees, scheduled during Prime Time Hours? No, court fees will NOT be charged in addition to the fees for these programs.

Will Permanent Court Time still be available during Prime Time Hours? Yes, Premier Members may Reserve permanent court time, as usual. Permanent court time provides you with the option to secure court time for an extended period of time—generally 15—20 weeks. The cost for permanent court time is \$16 per hour, per court, and all fees are paid in advance for the time period selected.

How and When will the court fees be paid? Members have the option of paying in cash at the time you check-in, or fees may be charged to your club house account.

If a SUB shows up to play for me, who is responsible for the court fee? The club will charge the player who shows up to play, unless you have made prior arrangements with the club to pay for your sub.

What is the cancellation policy with respect to court fees? The current cancellation policy of 4 Hours notice will stand. You will be charged for court fees in the event of No-Shows and any cancellations of less than 4 Hours notice.

If Prime Time Courts are available on a Walk-On Basis, will court fees still apply? Yes, court fees always apply during Prime Time Hours, whether or not courts are advanced reserved.

Why are court fees being instituted? The fees are being instituted to help offset the club's ever increasing operating costs, such as taxes, utilities and insurance. In addition, court fees will help to increase access of limited tennis court time to as many different players as possible.

I have additional questions and comments about court fees. With whom can I speak? You can always share your comments with any of our staff members. Any of our Member Services Managers, Frank, Jennie and Scott, as well as Tennis Director, Ross Graham are all happy to field your questions. Club owners, Kevin & Julie Boorse are also open and happy to speak with you at any time.